

# Feedback Form

Tell us what you like about health & social care services or what could be improved. We share your views with those with the power to make changes.

- GPs
- NHS 111
- Dentists
- Care Homes
- Hospital Services
- Opticians
- Pharmacists
- Care at Home
- Practice Nurses
- Mental Health Services



**Our sole purpose is to make care better for people in Northumberland**



Freepost RTLX-SYBA-UTAA  
Healthwatch Northumberland  
Adapt NE  
Burn Lane  
Hexham  
NE46 3HN

Tell us about services you've used in the past 12 months, such as...  
GPs • Hospitals • Care Homes • Dentists • Home Care • Mental Health  
Services • Opticians • Pharmacists ...and help us to improve health and  
social care experiences for you and your family.

Are you reporting as:

- The patient/service user
- A carer, friend or relative
- Other

What is the topic of your story? e.g. appointment times,  
cleanliness, staffing etc.

What is the name of the service/s used? e.g. Marine Medical Group,  
Wansbeck General Hospital.

What is the nature of this feedback?

Positive  Negative  Mixed  Neutral

Name \_\_\_\_\_

Email address or phone number \_\_\_\_\_

First part of postcode \_\_\_\_\_

Age Group 80+  65-79  50-64  25-49  18-24  under 18

Gender \_\_\_\_\_

Disability \_\_\_\_\_

### Data Protection

If you provide your name and other personal details, these will be kept in the strictest confidence and not shared with anyone outside of Healthwatch.

**Please tick to show you consent to us recording the details provided:**

If you have provided contact details -

**Please tick if we can get in touch with you about your feedback:**

**Please tick if you would like to receive news and updates from us:**

### Contact Us

Healthwatch Northumberland, Adapt (NE), Burn Lane, Hexham, Northumberland  
NE46 3HN. Tel: 03332 408468. Email: [info@healthwatchnorthumberland.co.uk](mailto:info@healthwatchnorthumberland.co.uk)  
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## Tell us about your experiences here.

What happened? What was good? What could have been better? How did you feel?

Thank  
you.

Has this affected your emotional wellbeing? Have you had:

stress  depression  time off work  medical intervention  other   
please specify