

## NHS Friends and Family Test March 2016

Question – “How likely are you to recommend our G.P. practice to friends and family if they needed similar care or treatment?”

Comments Received	Extremely Likely	Likely	Neither Likely or Unlikely	Unlikely	Extremely Unlikely	Don't Know
Online						
Postcard	17	3				
Other						
Total						

### Comments

- Good Support. Helpful.
- Always helpful and cheerful. Don't get medication unless really necessary – Good. Good timekeeping ususally. Deliver Pills to villages
- I consider this to be a very well run practice with good patient care.
- Always friendly staff. Always get the treatment I need.
- Very efficient and friendly, able to answer all questions and nothing is to much trouble.
- Good at listening.
- Always listened to and cared for.
- The excellent service and attention that I always receive from everyone in this surgery 5 star.
- Prompt caring attention giving explanations when required
- Excellent staff, friendly and professional
- Very helpful and friendly always
- Very understanding
- Friendly staff and doctors that listen to your problems.
- Very friendly and helpful staff and doctors
- Quick, efficient service – appointments and care, both doctors and nurses.
- They couldn't do enough for me when I was ill. Nothing was a problem.