

NHS Friends and Family Test May 2016

Question – “How likely are you to recommend our G.P. practice to friends and family if they needed similar care or treatment?”

Comments Received	Extremely Likely	Likely	Neither Likely or Unlikely	Unlikely	Extremely Unlikely	Don't Know
Online						
Postcard	13	1		1		
Other						
Total						

Comments

- Have been a patient in this practice for many years and have always been extremely pleased with the service.
- 1st Class service.
- Friendly-Caring-Helpful.
- Always had fast and effective treatment.
- Very professional and helpful.
- Friendly staff.
- All staff very friendly and helpful. Appointments usually easy and quick to book. Referrals when necessary very quick.
- Friendly staff. Was made to feel like nothing was too much trouble for the doctor and I felt like all my concerns and needs were listened to and handled appropriately. When ringing in the morning there is always an appointment available.
- Well run minimal waiting. Clean pleasant environment. Always had good experience with various doctors and nurses.
- Very friendly and helpful staff.
- Time to listen, follow through, investigate problems.
- This practice is without doubt the most efficient friendly GP practice I have ever used.
- I have prostate cancer. 3 years ago I saw A doctor about my symptoms. The doctor did not check my prostate said did not believe in all these tests. Now 3 years later I have had a radical prostectomy and radiotherapy! LOOK AFTER MEN MORE!!!