

## NHS Friends and Family Test June 2017

Question – “How likely are you to recommend our G.P. practice to friends and family if they needed similar care or treatment?”

Comments Received	Extremely Likely	Likely	Neither Likely or Unlikely	Unlikely	Extremely Unlikely	Don't Know
Online						
Postcard	8					
Other						
Total	8					

### Comments

- First class service, staff is efficient and always courteous. Excellent doctors and nurses as well. A credit to the NHS.
- Very friendly and helpful staff.
- Very good friendly.
- I found Doctor Longster really helpful and professional. She really listens to me and has a lovely calming manner. Thank You.
- Always friendly welcome. Feel like I am listened to and valued as an individual person, not just a number. Appointments always available and quick in response to emergency needs. Happy person here – well done and thank you.
- I am saying thank you, I think you are amazing. That includes everyone who works here from Doctors, Nurse Practitioners, and Office staff. You all work so hard to help and be there for the patients.