

NHS Friends and Family Test July 2016

Question – “How likely are you to recommend our G.P. practice to friends and family if they needed similar care or treatment?”

Comments Received	Extremely Likely	Likely	Neither Likely or Unlikely	Unlikely	Extremely Unlikely	Don't Know
Online						
Postcard	6					
Other						
Total						

Comments

- I've been with the practice for 9 years and have always had excellent care.
- Got an appointment when I needed it. Doctor very friendly and I felt interested in me.
- All the staff are extremely helpful and polite. The GP team are reassuring and make sure that the right assessments and treatments are made.
- Always able to see a doctor or nurse when phoning. Feel very confident about care.
- Friendly welcoming which in turn makes you feel at ease.
- Very efficient and sympathetic.
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