

NHS Friends and Family Test August 2015

Question – “How likely are you to recommend our G.P. practice to friends and family if they needed similar care or treatment?”

Comments Received	Extremely Likely	Likely	Neither Likely or Unlikely	Unlikely	Extremely Unlikely	Don't Know
Online						
Postcard	20	5	1			
Other						
Total						

Comments

- Treatments in the past
- Helpful reception staff, GP's & Nursing Staff very good, I've always had prompt referral to specialist when required
- Provision of excellent level of care, especially by Dr Sebastian Moss
- Superb service
- Very friendly and efficient doctors and staff
- Friendly staff and very accommodating when it comes to getting an appointment
- No need to wait a long time to see someone and Janet is Fab.
- Excellent service, very caring and understanding
- Easy to make/get an appointment without lengthy delays. Good Doctors, efficient, friendly reception and pharmacy staff.
- Because I have always received good treatment.
- Because the surgery has always been a big help and all staff are very friendly polite and helpful.
- The doctors and nurses are very helpful.
- Very good service, always get a last minute appointment and very helpful people both doctors and support staff.
- I'd recommend this surgery as they are very accommodating and always very friendly staff.
- This is the best GP practice we have ever had. All the GP's are excellent. It is easy to get an appointment. All the staff, nurses, midwives, receptionists and pharmacists are friendly and very efficient and proficient.
- All very friendly
- 1st class service
- Felt that the support given through a distressing time was very good.
- Friendly knowledgeable service.
- Having treatment at Belford for many years it has always been very good no complaints.
- Helpful & Friendly
- Always able to get an appointment when you need one.
- Because only one doctor takes the time to listen, whilst.