

NHS Friends and Family Test August 2016

Question – “How likely are you to recommend our G.P. practice to friends and family if they needed similar care or treatment?”

Comments Received	Extremely Likely	Likely	Neither Likely or Unlikely	Unlikely	Extremely Unlikely	Don't Know
Online						
Postcard	17	3				
Other						
Total						

Comments

- very friendly and extremely efficient service for us visiting the area
- I got an appointment the same day as I rang and the GP was very thorough and nice. She put my mind at rest
- The practice was most helpful and understanding of my situation/discomfort.
- Fast efficient service and very pleasant staff.
- Excellent service. Easy to access a doctor (during opening hours) if there is a problem.
- Available, helpful in difficult situations. Excellent GP's and Nurses and Receptionists.
- Quick appointment, doctor thorough.
- The staff is good; always get an appointment when I require one.
- Always had good treatment and very friendly staff.
- Good listening and action taken.
- Because we were treated very quickly, when we saw the doctor.
- Considerate reception. Appointment same day. Helpful doctor prescribed, from previous experience, ideal remedy.
- Always helpful
- Closest GP. Friendly and make you feel comfortable/at ease.