

NHS Friends and Family Test October 2017

Question – “How likely are you to recommend our G.P. practice to friends and family if they needed similar care or treatment?”

Comments Received	Extremely Likely	Likely	Neither Likely or Unlikely	Unlikely	Extremely Unlikely	Don't Know
Online						
Postcard	17	4				
Other						
Total						

Comments

- Very professional surgery friendly staff.
- Without doubt the best medical centre I have ever attended. Prompt efficient friendly people nothing too much trouble
- Very friendly and a quick and efficient service thank you
- Always had the help I needed
- Because the doctors, staff and nurses are professionally and friendly
- Good doctoring and good nursing. Only grouse is that we have to wait too long for an appointment with a doctor. The system of each patient having an allocated doctor doesn't seem to make any difference to the waiting time.
- The practice is always accommodating waiting times are very minimal and I would have no hesitation in recommending Belford Medical Practice to those seeking a well-run establishment
- I have always found everyone at this surgery very helpful, friendly, never have a problem getting an appointment when I want one. We are very lucky here – thank you.
- Helpful staff, nothing is too much for them.
- Very good all round
- Belford Medical Practice is the very best, in the country without doubt.
- Fast effective appointments
- Because when one phones up for an appointment one seems always to get one. Also I like to take time for everything to be explained and not to feel I'm making a nuisance of myself.
- I obtained an appointment quite quickly and as ever all staff were very friendly, efficient and helpful
- Quick and efficient serviced and everyone is always helpful and friendly.
- Pleasant helpful staff, caring doctors. Ease of booking an appointment.
- Never had an issue getting an appointment. All staff are incredibly friendly and helpful.
- Friendly and polite staff. No problem in getting an appointment
- Friendly and helpful staff and doctors
- You help me when I need it
- Very good